CAROLYN EVANS, PMP, CSM

(919) 349 - 9329

SENIOR PROJECT MANAGEMENT / PROFESSIONAL DEVELOPMENT

Management Professional skilled in managing multiple technical projects and project teams from inception to deployment in cross-functional, matrix environments. Expertise in project management lifecycle and best practices from business requirements determination through change management to implementation. Highly proficient in improving operational efficiencies utilizing variations of project and training methodologies. Ability to effectively negotiate with business and technology groups, manage budgets and team metrics. Outstanding execution, leadership, and communications skills. Experience with multi-geographic teams.

- Project Lifecycle Management
- Risk Management
- Process Improvement
- Analytical, Problem Solving
- Client Relationship Management

PROJECT MANAGEMENT METHODOLOGIES

Applied: Waterfall, PMBOK, ADDIE, Agile, SDLC, Scrum **CERTIFICATIONS**

Certified Scrum Master March 2015 Project Management Professional (PMP), Project Management Institute (PMI), March 2004 – Present Six Sigma Yellow Belt Certification, August 2014

PROFESSIONAL EXPERIENCE

TAPFIN
Augmented Staffing organization
Senior Enterprise Project Manager – Contractor BCBSNCMarch 2017 - PresentACUPERA
Senior Project Manager, UpgradesNovember 2015 – February 2017NTT Data
Scrum Master/Senior Project Management ConsultantFebruary 2015 – November 2015CENTRIC CONSULTING, U.S.
Senior Project Manager, Louisville, KY (2014- 2015)November 2014 – February 2015NUANCE COMMUNICATIONS, U. S.January 2005 – June 2014

Senior Project Manager, Virtual (2009 – 2014) Senior Manager (2005 – 2009)

EDUCATION

BBA, Project Management, Amberton University, TX (Projected Grad. 2018)
Certified Project Management Professional (PMP), Project Management Institute (2004)
AA, Applied Business in Computer Technology, Kent State University, OH

TECHNICAL SKILLS

MS Office Suite, MS Project, One Note, Visio and SharePoint, Skype, Slack, Yammer and Cisco Webex, Planview, Rational Asset Manager, Visual Studio, Teamwork, ZenDesk, Quandora. Knowledgeable in all areas of PMBOK. Prior work experience implementing Oracle CRM, Siebel, Salesforce, SAP and Kronos.

- Healthcare, Enterprise, IT
- Team Building & Leadership
- Budget / Cost Management
- Performance Improvement
- Logistics & Scheduling
- Training & Development

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- Revenue Focused
- Process Re-engineering
- Business Strategies
- Process Mapping